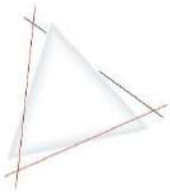


Innovative capacity building in governments and PFM

Public Financial Management for Climate Action Network (PFM4CA) Europe and Central Asia
(ECA) First Regional Peer Learning Event
27th May 2024

Ursula Rosenbichler BMKOeS – Austrian School of Government
Sandra Rauecker-Grillitsch BMKOeS – Head of the Unit for Networking and Coordination at the
Austrian Federal Academy of Public Administration



Austrian School of Government (ASG)

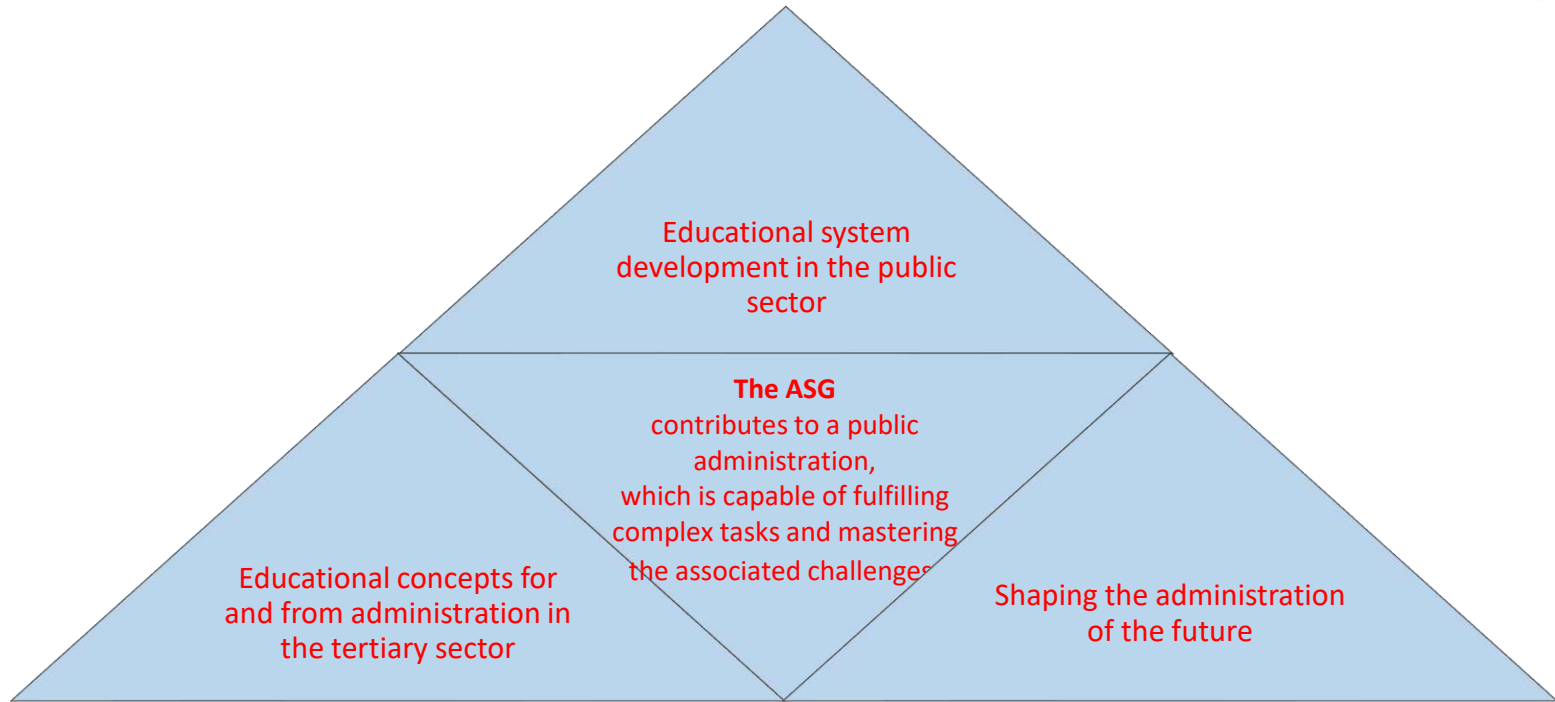
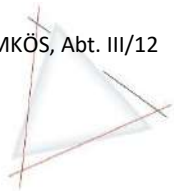
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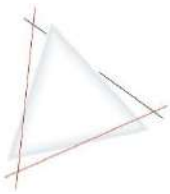
Why did we found the ASG?

Administrations have already overcome major challenges (I won't list them now) and are facing an increasingly complex environment.

Demands on administration:

The requirements range from legal certainty to delivering the expected services to citizens. Beyond focusing on building next-generation skills and supporting government modernization in Austria, the ASG would be interested in co-convening a digital/physical government academy with the World Bank, focused on priority topics in Green and Digital Government Transformation.



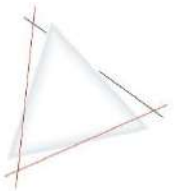


The Partnership

The ASG works as an boundary organization. It promotes the continuous transfer of knowledge and the development and coordination of curricula in order to ensure effective basic and advanced training. The interlinking of administrative science research and the reflection of practices in the public service should contribute to the anticipation and processing of future challenges in administration.

The World Bank, the Austrian School of Government and the Federal Academy of Public Administration have decided to work together on priority topics in Green and Digital Government Transformation through this digital/physical government academy.

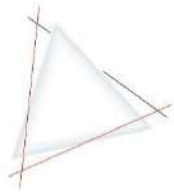
This provides an exciting set of opportunities to strengthen ownership further and deliver results across public sectors or the region.



Contextualizing and Managing Transformation

- Develop the quality of Public Administration and support Green and Digital Government Transformation
- Initiating a paradigm shift
 - maximum heterogeneity of involved actors
 - transdisciplinary approach
 - Agile & inclusive management approaches
 - Scientific guidance & observation
 - The form depends on the demand and necessity

As complex as the process of transformation is, collaboration is just as important: we need to learn from and with each other



Innovative learning methods , collaboration and co-creation in the public sector

Founded in 1976, the Federal Academy of Public Administration has a long tradition of developing innovative training settings and learning formats for Austrian civil servants.

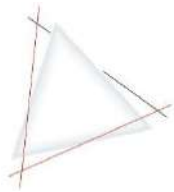
We also have a long tradition of cooperation and co-creation.

The challenges we all face today can only be tackled across the disciplines, generations, governmental levels and regions.

Therefore, interconnectivity has to be actively trained in the public sector.

One successful method of peer learning is through building Communities of Practice (CoP). Networks of continuous learning and mutual support lead to direct knowledge exchange, deeper understanding and a stronger sense of community.





Communities of Practice & Learning Cultures

Communities of Practice – specialized groups that regularly meet to exchange knowledge and experiences.

Examples of CoPs in the Austrian public sector:

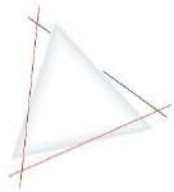
- Knowledge Management Platform
- Community of Practice Art of Hosting for the Public Sector
- Community of Practice Project Management

This collaborative effort enhances both, individual and collective growth. The combination of formal teaching with experimental learning has a larger impact than either of their own.



- Collective and individual learning
- Blended learning concepts - online, onsite, E-Learnings, Podcasts, etc.
- Innovative learning methods including service design, coaching, mentoring and future thinking
- Capacity building through specialized Art of Hosting and Communities of Practice trainings for the public sector

Workshops: Digital Governance & Sustainability



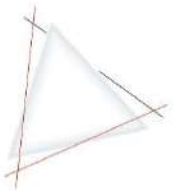
Digital governance trainings for the public sector – examples for trainings:

- Guidelines for digitalization in the public sector
- Cybersecurity
- Practical AI-tools
- Digitalization and the future of public administration
- AI and big data analytics



Trainings for sustainability, climate change and green finance – examples for trainings:

- Climate protection and the finance sector
- SDG-Lab
- Green meetings and events
- Climate-neutral public administration



Thank you for your interest!

27th of May 2024

Directorate General III – Civil Service and Public Sector Innovation

Ursula Rosenbichler

Department III/12 – Austrian School of Government

ursula.rosenbichler@bmkoes.gv.at

Sandra Rauecker-Grillitsch

Department III/6 – Federal Academy of Public Administration

sandra.rauecker-grillitsch@bmkoes.gv.at